

# REPORT FOR: **CABINET**

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<b>Date of Meeting:</b>	14 July 2015
<b>Subject:</b>	Strategic Performance Report – Quarter 4, 2014/15
<b>Key Decision:</b>	No
<b>Responsible Officer:</b>	Tom Whiting, Corporate Director of Resources
<b>Portfolio Holder:</b>	Councillor Kiran Ramchandani, Portfolio Holder for Performance, Corporate Resources and Policy Development
<b>Exempt:</b>	No
<b>Decision subject to Call-in:</b>	Yes
<b>Wards affected:</b>	All
<b>Enclosures:</b>	Appendix 1 – Strategic Performance Report

## **Section 1 – Summary and Recommendations**

This report summarises Council and service performance for Quarter 4 against key measures and draws attention to areas requiring action.

### **Recommendations:**

That

1. Portfolio Holders continue working with officers to achieve improvement against identified key challenges;

2. Cabinet note the report and identify any changes it wishes to see in future reports.

**Reason: (For recommendations)**

1&2: To enable Cabinet to be informed of performance against key measures and to identify and assign corrective action where necessary.

## **Section 2 – Report**

### **Introductory paragraph**

Cabinet on 9 September 2004 agreed to sit in the role of Performance Board on a quarterly basis and to receive the Strategic Performance Report. The report helps members to monitor progress against the Council’s vision and Council Priorities and identify corrective action where necessary.

### **Reporting Format**

The Strategic Performance Report is arranged to correspond with the 2014-15 Corporate Plan and will be updated next quarter to refer to the 2015-19 Plan.

The Corporate Scorecard, which forms part of this report, places an increased emphasis on outcomes for the resident and service user, i.e. what benefit or difference they will experience. Since outcomes may change relatively slowly over time, more of the measures are annual or even biennial and therefore not updated each quarter. For simplicity, these are shown only in the quarter in which they become available.

The report at **Appendix 1** provides the following content:

#### **Council wide progress in the Quarter**

Summaries of -

- Council-wide and Directorate progress in the Quarter
- Progress with major projects in the Transformation Programme
- Progress against the Council’s Equality Objectives

#### **Performance Summary for each Council Priority and the Efficient and Effective Organisation perspective**

- “Corporate Plan Actions” - covers those specific actions that were planned for the period under review.
- Summary for key performance indicators on the Corporate Scorecard
- An analysis of progress against each red indicator in the “key challenges” section

## **Corporate Scorecard in full**

### **Options considered**

None

### **Implications of the Recommendation**

#### **Performance Issues**

The report deals in detail with performance issues.

#### **Environmental Implications**

There are no direct environmental implications arising from this report. However, each of the projects referred to in the report will have some environmental impact and this should be assessed to ensure that any decisions, taken in response to this report, do not have a negative impact on the environment and, where possible, positively contribute towards the Council's climate change strategy.

#### **Risk Management Implications**

The risks arising from the Performance Report will be measured through the Council's Corporate Risk Register.

#### **Legal Implications**

None specific to this report.

#### **Financial Implications**

The Financial Implications are set out in the Appendix to the report.

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None specific to this report.

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#### **Equalities implications / Public Sector Equality Duty**

Any decisions driven by the actions taken in response to this report will need to be assessed through an Equalities Impact Assessment.

## Council Priorities

The Council's vision:

### Working Together to Make a Difference for Harrow

This report deals with progress against each of the Council Priorities.

## Section 3 - Statutory Officer Clearance

Name:	Steve Tingle	<input checked="" type="checkbox"/>	on behalf of the Chief Financial Officer
Date:	29 June 2015		
Name:	Matthew Adams	<input checked="" type="checkbox"/>	on behalf of the Monitoring Officer
Date:	30 June 2015		

<b>Ward Councillors notified:</b>	<b>NO, as it impacts on all Wards</b>
<b>EqIA carried out:</b> <b>EqIA cleared by:</b>	<b>NO</b> This report contains no recommendations for changes in service

## Section 4 - Contact Details and Background Papers

**Contact:** Martin Randall, Business Intelligence Partner  
(Resources, Community & Culture), Strategic Commissioning, 020  
8424 1815, martin.randall@harrow.gov.uk

### Background Papers:

Corporate Plan 2014/15

**Call-In Waived by the  
Chairman of Overview  
and Scrutiny  
Committee**

**NOT APPLICABLE**

*[Call-in applies]*